

# Uninstall Guide for Ipsos MediaCell & VPN for iPhone

Please kindly follow the instructions below to remove the Ipsos MediaCell App & VPN. Please ensure you delete **<u>both</u>** respectively to avoid further collection/sending of data.

#### Step #1

## **Deleting Ipsos MediaCell App**

- Open 'Settings' app
- Tap '<u>General</u>'
- Tap '<u>iPhone Storage</u>'



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General	>
Control Cer	ntre >
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Settings	General	
iPhone Storag	e	>
Background A	pp Refresh	>

#### Step #2

In the list of installed apps:

- Find and tap '<u>Ipsos MediaCell</u>' / '<u>MediaCell</u>' app
- Tap '<u>Delete App</u>'

Now please kindly continue onto the next page to delete the 'VPN Profile' from your device.





## This will delete the app and all related data from this iPhone. This action can't be undone.



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### Step #3

## **Deleting the VPN Profile**

- Open 'Settings'
- Find & tap on '<u>General</u>'
- Locate and tap '<u>VPN & Device</u> <u>Management</u>' / '<u>Profile</u>'

#### Step #4

- Select by tapping '<u>RealityMineVPN</u>'
- Now tap '<u>Remove Profile</u>'





The Ipsos MediaCell App & VPN has now been removed. No further data will be collected and/or sent to us from your device.