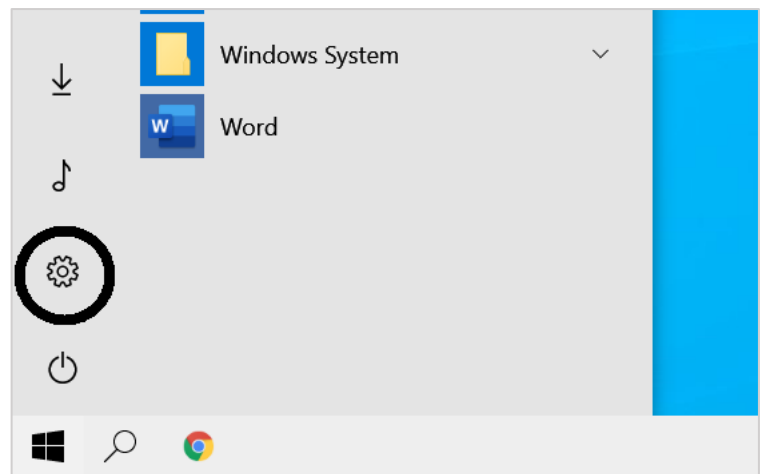inCompass

- The instructions listed on this document may vary depending on the Windows version on your device.

- Please be mindful that the previous app named '**inCompass**' has been rebranded to the new & latest '**Ipsos MediaLink**' app. Please ensure you uninstall the appropriate version you have currently installed on your device.

Step #1

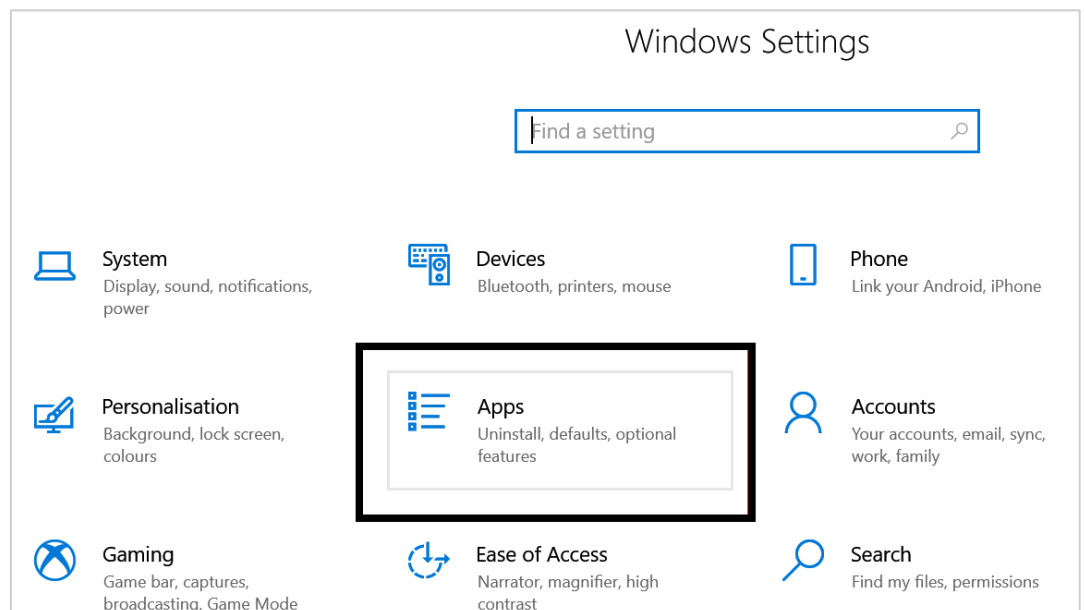- Click the '**Start**' button (bottom left of screen)

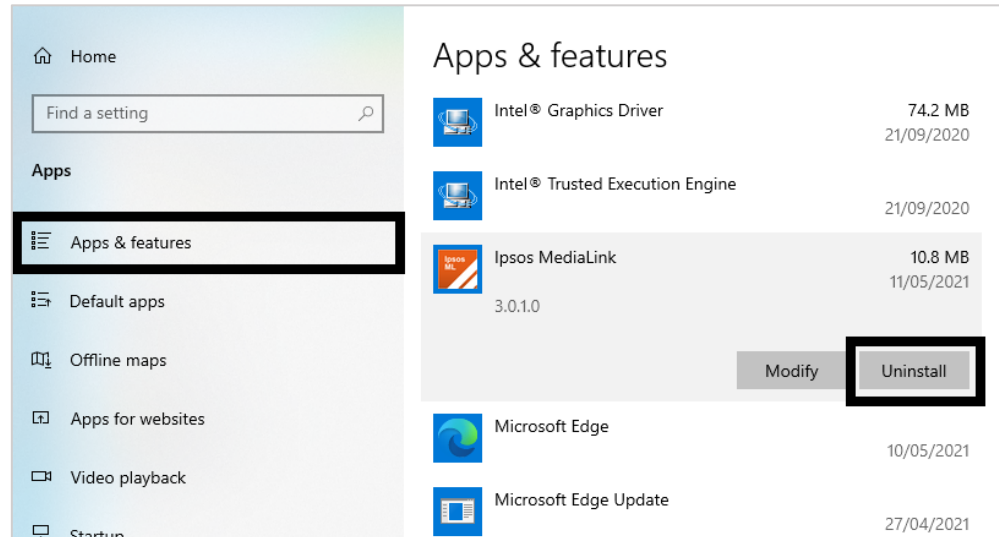- Click '**Settings**' (Cogwheel icon) or '**Control Panel**'

Windows System

Word

Step #2

Click '**Apps**' or '**Programs and Features**'

Windows Settings

Find a setting

System
Display, sound, notifications, power

Devices
Bluetooth, printers, mouse

Phone
Link your Android, iPhone

Personalisation
Background, lock screen, colours

Apps
Uninstall, defaults, optional features

Accounts
Your accounts, email, sync, work, family

Gaming
Game bar, captures, broadcasting, Game Mode

Ease of Access
Narrator, magnifier, high contrast

Search
Find my files, permissions

Step #3

- Click '**Apps & Features**' on the left menu.

- Find and click on '**Ipsos MediaLink**' / '**inCompass**' in your list of installed applications.
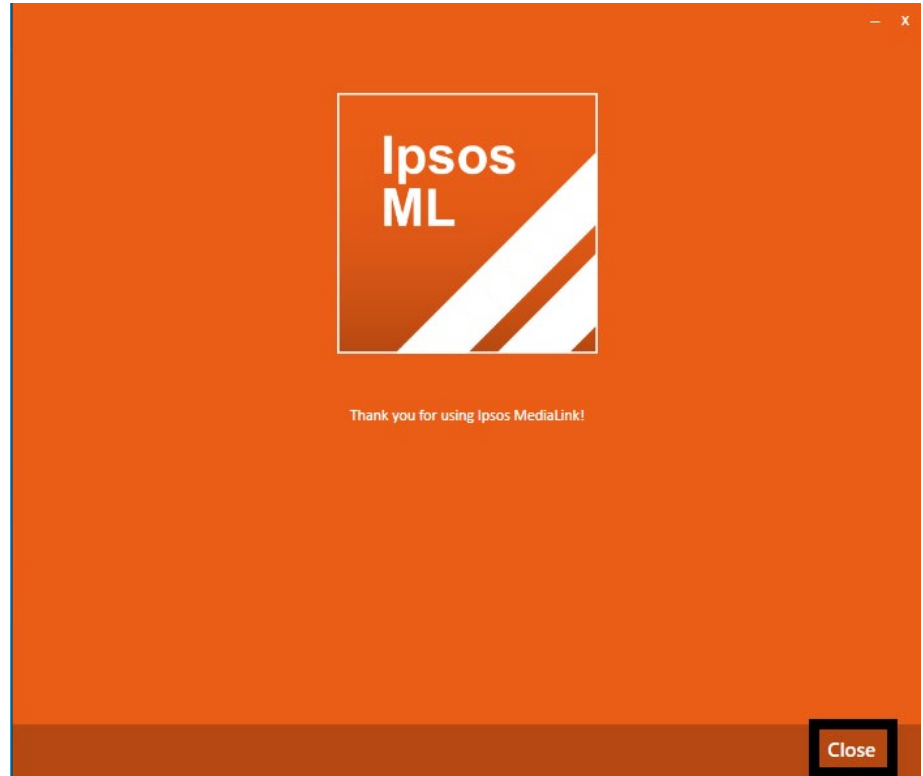
- Click '**Uninstall**'

Step #4

When the Ipsos MediaLink / inCompass uninstaller opens, please click '**Uninstall**'

Note: Please wait patiently, this process can take up to a few minutes.
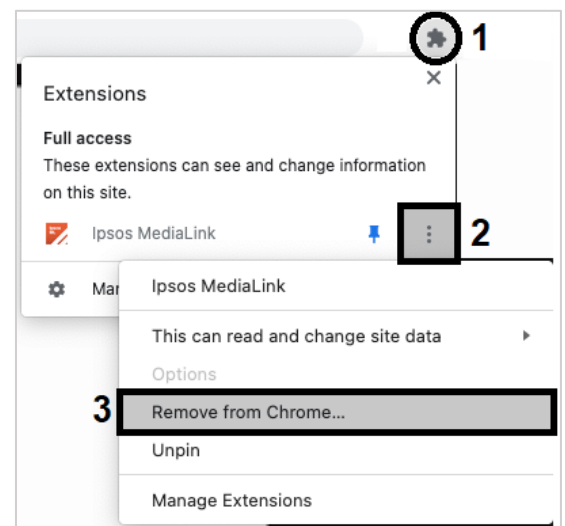
Step #5

Once the uninstall is complete, click on '**Close**'

Thank you for using Ipsos MediaLink!

Close

Please make sure to remove the extensions manually on your internet browsers using the method below (applicable for Chrome / Firefox / Edge)

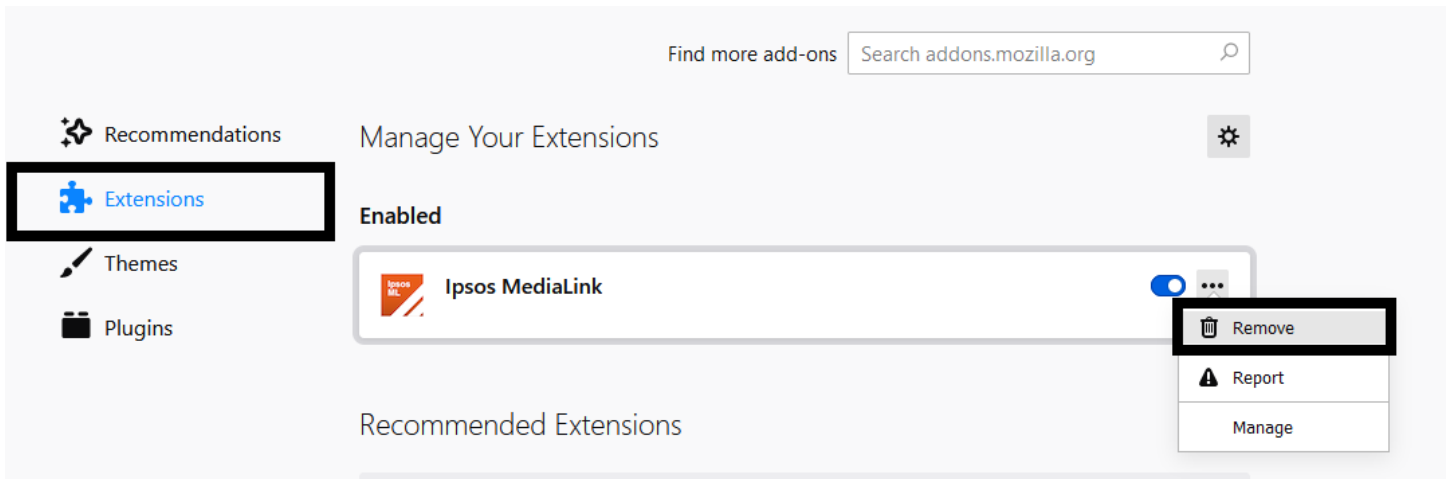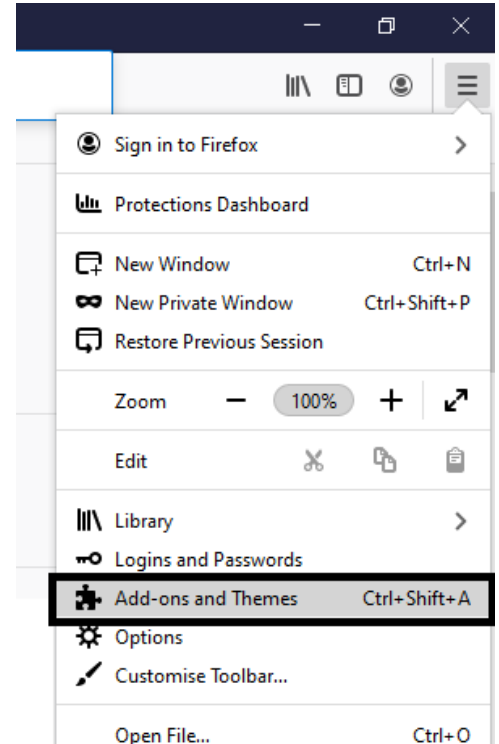**For Google Chrome**

- Open Google Chrome

1. Click on the '**Extensions**' icon on the right of the address bar

2. For '**Ipsos MediaLink**' / '**inCompass**', click the '**More actions**' icon

3. Click '**Remove from Chrome**'

Extensions

Full access
These extensions can see and change information on this site.

Ipsos MediaLink

Ipsos MediaLink

This can read and change site data

Options

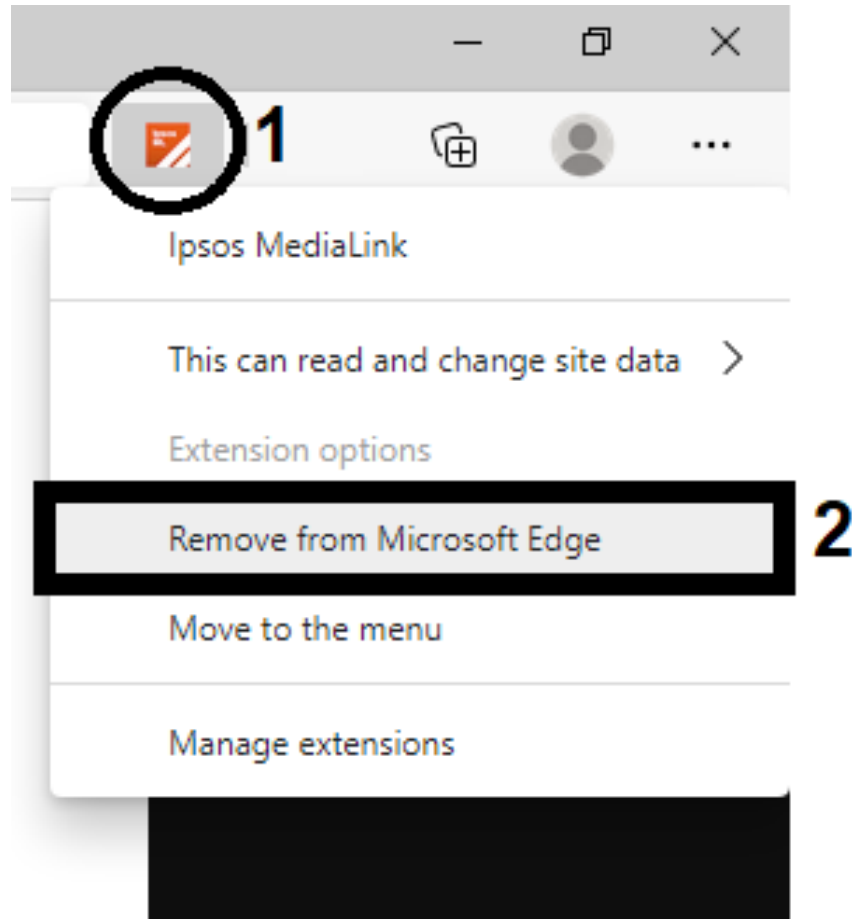Remove from Chrome...

Unpin

Manage Extensions

For Mozilla Firefox

- Open Mozilla Firefox 🦊

- Click the **MENU** button (right of the address bar) ☰

- Click '**Add-ons and Themes**'

- On the side menu, click '**Extensions**'

- For '**Ipsos MediaLink**' / '**inCompass**' click the options button •••

- Finally click '**Remove**'

![inCompass] **Uninstall Guide for Ipsos MediaLink for Windows**

For Microsoft Edge

- Open Microsoft Edge

1. Right click on the '**Ipsos MediaLink**' / '**inCompass**' extension icon (on the right of the address bar)

2. Click '**Remove from Microsoft Edge**'

The Ipsos MediaLink app has now been removed.

No further data will be collected and/or sent to us from your device.