Uninstall Guide for Ipsos MediaLink for Windows

• The instructions listed on this document may vary depending on the Windows version on your device.

inCompass

Sten #1

 Please be mindful that the previous app named 'inCompass' has been rebranded to the new & latest 'Ipsos MediaLink' app. Please ensure you uninstall the appropriate version you have currently installed on your device.

 Click the '<u>Start</u>' by (bottom left of scale) Click '<u>Settings</u>' (Clicon) or '<u>Control</u> 	reen) Cogwheel	✓ Windows System ✓ Word ✓	
Step #2		Windows Settings	
		Find a setting	
Click ' <u>Apps</u> ' or ' <u>Programs and</u> <u>Features</u> '	Display, sound, notifications, power	Devices Bluetooth, printers, mouse Bluetooth, printers, mouse	ne
	Personalisation Background, lock screen, colours	Apps Uninstall, defaults, optional features Accounts Your accounts, email, syr work, family	nc,
	Gaming Game bar, captures, broadcasting, Game Mode	Ease of Access Narrator, magnifier, high contrast	ns

Step #3

- Click '<u>Apps &</u> <u>Features</u>' on the left menu.
- Find and <u>click on</u>
 'Ipsos MediaLink' /
 'inCompass' in your list of installed applications.
- Click 'Uninstall'

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Арр	S	ا ا	ntel® Trusted Execution Engine		21/09/2020
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<u>m</u>	Offline maps			Modify	Uninstall
ſ.	Apps for websites		Vicrosoft Edge		10/05/2021
	Video playback	n N	Aicrosoft Edge Update		
Ţ	Startup				27/04/2021

Step #4

When the Ipsos MediaLink / inCompass uninstaller opens, please click '<u>Uninstall</u>'

Note: Please wait patiently, this process can take up to a few minutes.

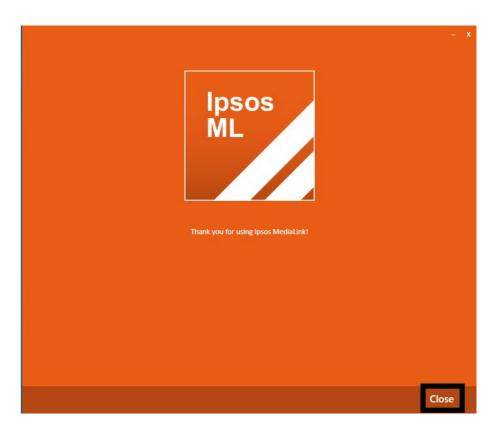




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Step #5

Once the uninstall is complete, click on '<u>Close</u>'



Please make sure to remove the extensions manually on your internet browsers using the method below (applicable for Chrome / Firefox / Edge)

For Google Chrome

Open Google Chrome



- Click on the 'Extensions' icon on the right of the address bar
- 2. For '**Ipsos MediaLink**' / '**inCompass**', click the '**More actions**' icon
- 3. Click 'Remove from Chrome'

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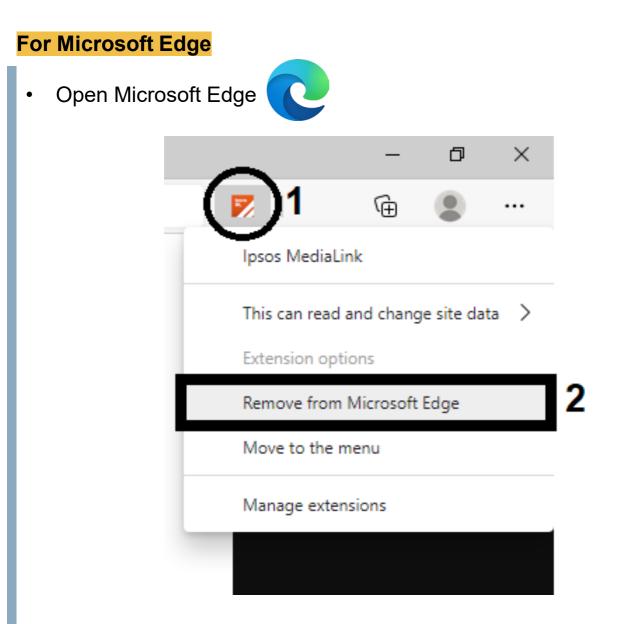
For Mozilla Firefox

- Open Mozilla Firefox
- Click the <u>MENU</u> button (right of the address bar) =
- Click 'Add-ons and Themes'
- On the side menu, click '<u>Extensions</u>'
- For '<u>Ipsos MediaLink</u>' / '<u>inCompass</u>' click the options button ...
- Finally click '<u>Remove</u>'

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- Right click on the '<u>Ipsos MediaLink</u>' / '<u>inCompass</u>' extension icon (on the right of the address bar)
- 2. Click 'Remove from Microsoft Edge'

The Ipsos MediaLink app has now been removed.

No further data will be collected and/or sent to us from your device.