

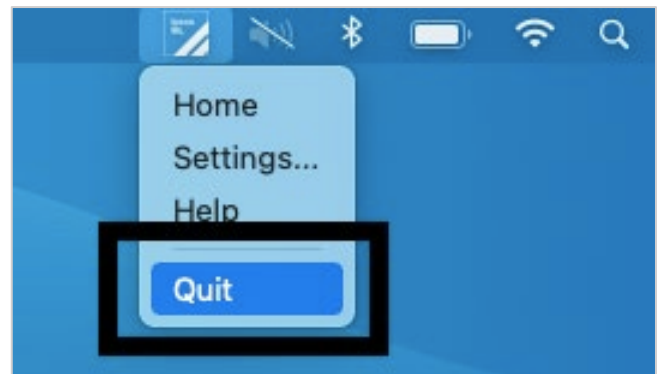
- The instructions listed on this document may vary depending on the Mac OS version on your device.
- Please be mindful that the previous app named '**inCompass**' has been rebranded to the new & latest '**Ipsos MediaLink**' app. Please ensure you uninstall the appropriate version you have currently installed on your device.

## Step #1

Before you begin, please quit both the '**Ipsos MediaLink**' application and the '**Safari**' app.

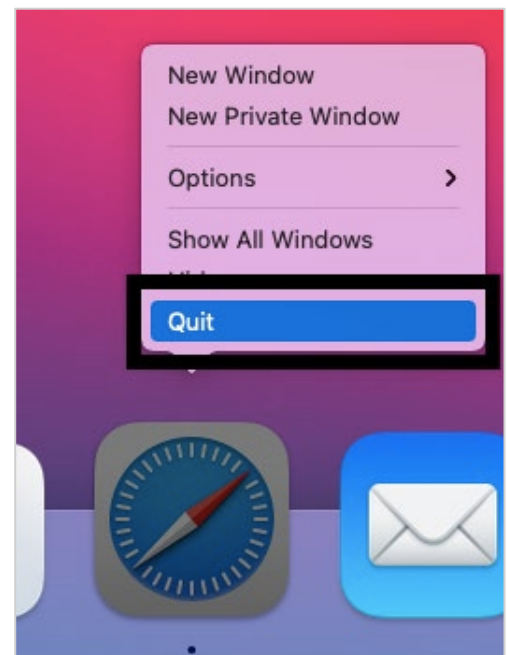
### 1.1- Quit 'Ipsos MediaLink'

- On the menu, click the **Ipsos MediaLink** / '**inCompass**' icon.
- Now click '**Quit**', the icon will disappear.



### 1.2- Quit 'Safari'

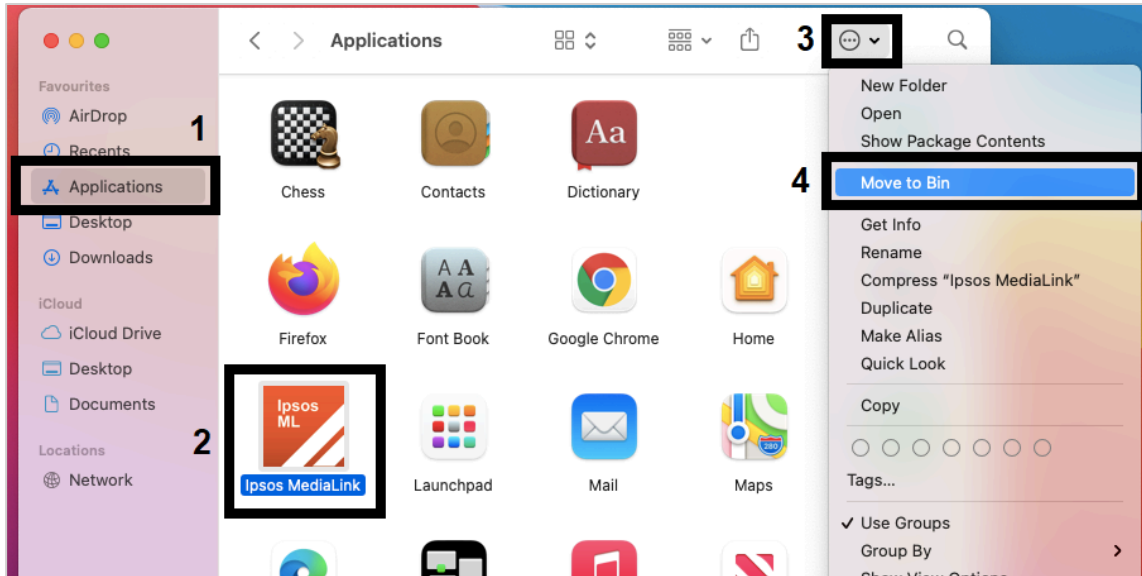
- On the dock (row of icons along the bottom), right click '**Safari**'.
- Now click '**Quit**'.



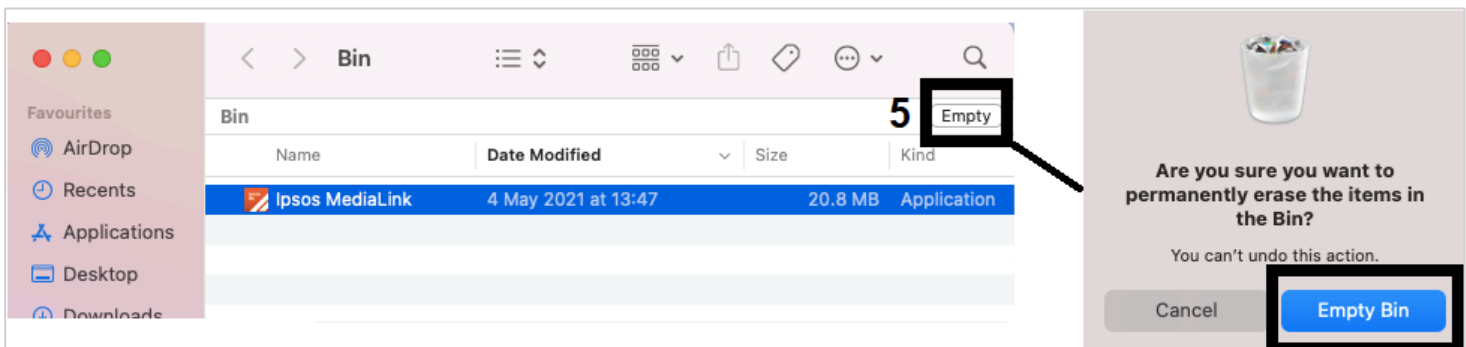
ONCE COMPLETED, YOU CAN PROCEED TO CONTINUE WITH THE STEPS ON THE NEXT PAGE.

## Step #2

- On your dock, please open the 'Finder' application.



- 1 - On the side menu, please select 'Applications'
- 2 - Click once to select 'Ipsos MediaLink' / 'inCompass'
- 3 - Click once on the menu button (*three dots or cogwheel icon*)
- 4 - Click 'Move to Bin'



Now please open your 'Bin' / 'Trash'



- 5 - Now you can click 'Empty' and click 'Empty Bin' (this will erase ALL contents in your bin including 'Ipsos MediaLink' / 'inCompass'.

PLEASE CONTINUE ONTO THE NEXT PAGE TO **REMOVE** YOUR BROWSER EXTENSIONS.

Please make sure to remove the extensions manually on your internet browsers using the method below (applicable for Chrome / Firefox / Edge)

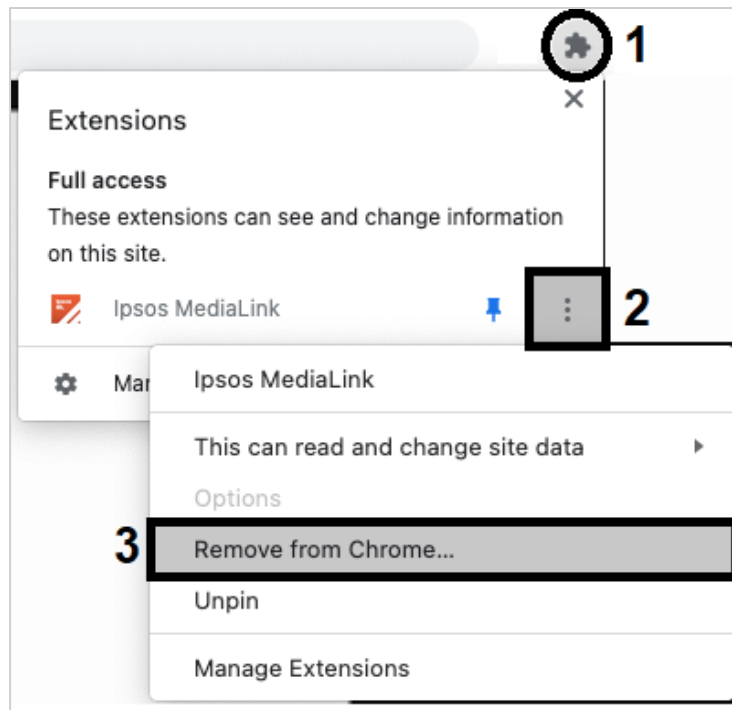
## For Safari Browser



This will be removed automatically when our Ipsos MediaLink / inCompass app is uninstalled.

## For Google Chrome

- Open Google Chrome



1. Click on the 'Extensions' icon on the right of the address bar




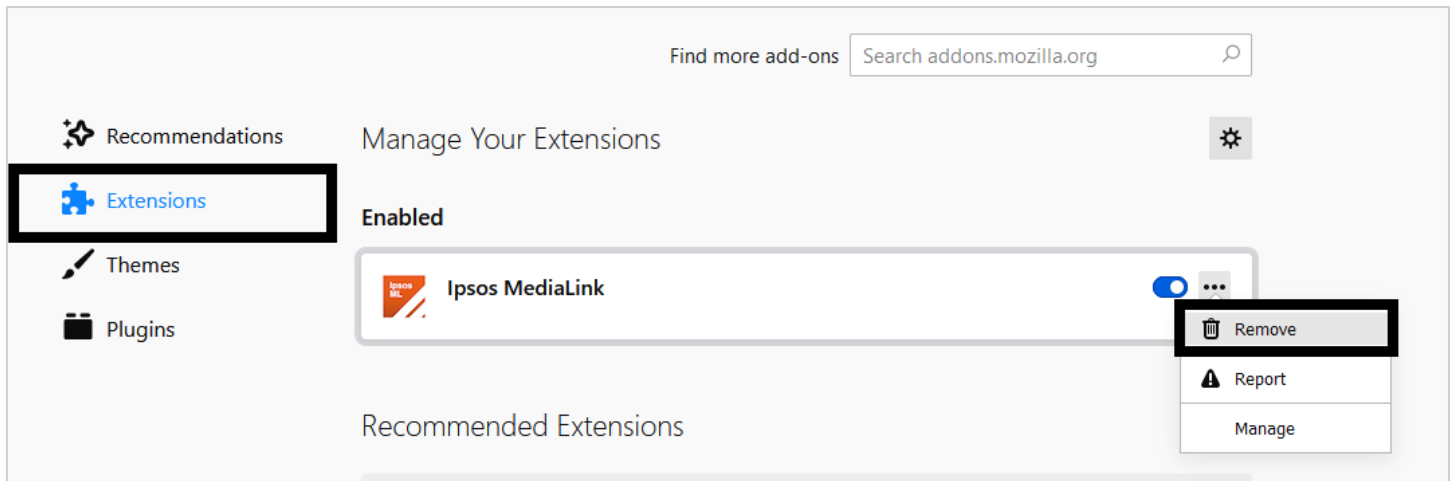
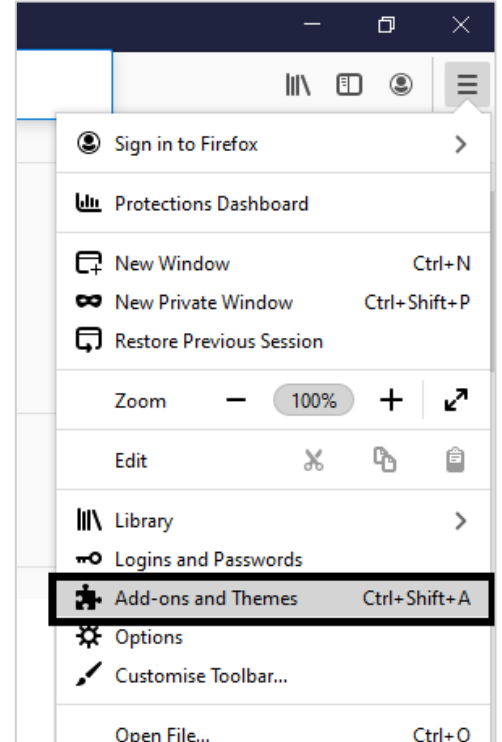
2. For 'Ipsos MediaLink' / 'inCompass', click 'More actions'



3. Click 'Remove from Chrome'

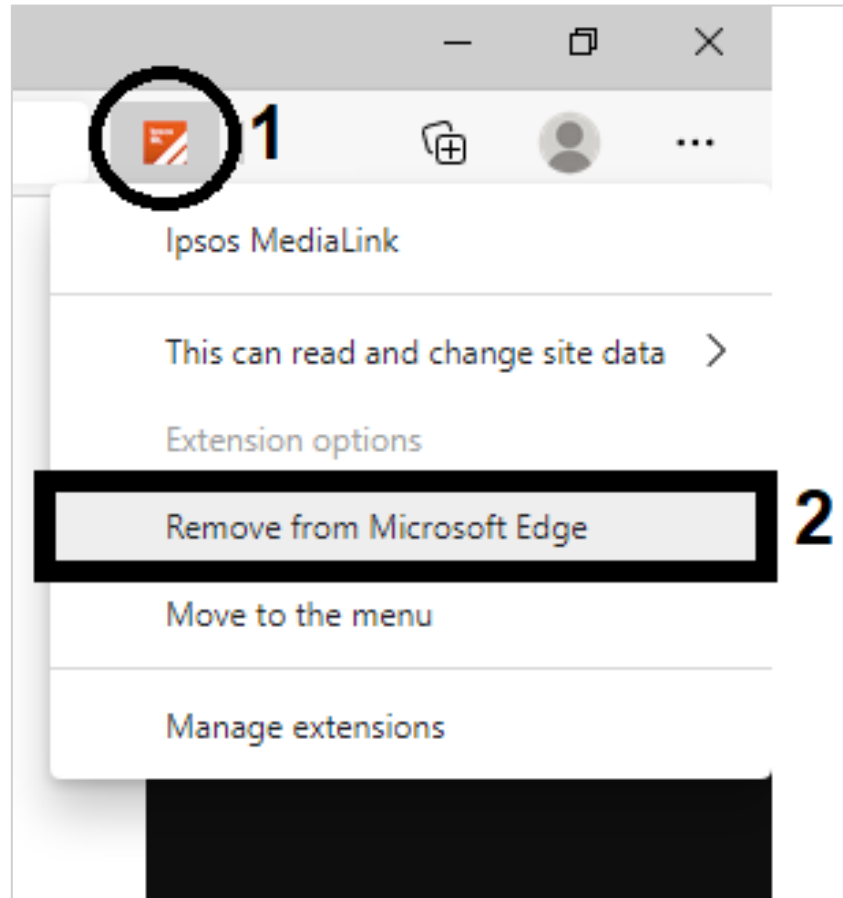
## For Mozilla Firefox

- Open Mozilla Firefox 
- Click the **MENU** button (right of the address bar)
- Click '**Add-ons and Themes**'
- On the side menu, click '**Extensions**'
- For '**Ipsos MediaLink**' / '**inCompass**' click the options button
- Finally click '**Remove**'



**For Microsoft Edge**

- Open Microsoft Edge 



1. Right click on the '**Ipsos MediaLink**' / '**inCompass**' extension icon (on the right of the address bar)
2. Click '**Remove from Microsoft Edge**'

**The Ipsos MediaLink app has now been removed.**

**No further data will be collected and/or sent to us from your device.**