inCompass

- The instructions listed on this document may vary depending on the Mac OS version on your device.
- Please be mindful that the previous app named 'inCompass' has been rebranded to the new & latest 'Ipsos MediaLink' app. Please ensure you uninstall the appropriate version you have currently installed on your device.

Step #1

Before you begin, please <u>quit</u> both the '**Ipsos MediaLink**' application and the '**Safari**' app.

1.1- Quit 'lpsos MediaLink'

- On the menu, click the <u>lpsos</u>
 <u>MediaLink</u> / '<u>inCompass</u>' icon.
- Now click '<u>Quit</u>', the icon will disappear.

1.2- Quit 'Safari'

- On the dock (row of icons along the bottom), right click '<u>Safari</u>'.
- Now click 'Quit'.

ONCE COMPLETED, YOU CAN PROCEED TO CONTINUE WITH THE STEPS ON THE NEXT PAGE.







Uninstall Guide for Ipsos MediaLink for Mac OS

Step #2

- On your dock, please open the 'Finder' application. 3 88 \$ ~ Û Q • < > Applications ··· • New Folder Open AirDrop 1 Aa Show Package Contents 4 Move to Bi Application Chess Contacts Dictionary Desktop Get Info Rename Downloads Compress "Ipsos MediaLink" Aa Duplicate iCloud Drive Make Alias Firefox Font Book Google Chrome Quick Look Desktop Documents Copy 2 Network
 Launchpad Tags... Mail Maps ✓ Use Groups Group By
- 1 On the side menu, please select 'Applications'
- 2 Click once to select 'Ipsos MediaLink' / 'inCompass'
- 3 Click once on the menu button (three dots or cogwheel icon)
- 4 Click 'Move to Bin'



Now please open your 'Bin' / 'Trash'



5 - Now you can click 'Empty' and click 'Empty Bin'

(this will <u>erase **ALL** contents in your bin</u> including 'Ipsos MediaLink' / 'inCompass'.

PLEASE CONTINUE ONTO THE NEXT PAGE TO **<u>REMOVE</u>** YOUR BROWSER EXTENSIONS.



Please make sure to remove the extensions manually on your internet browsers using the method below (applicable for Chrome / Firefox / Edge)

For Safari Browser



This will be removed <u>automatically</u> when our Ipsos MediaLink / inCompass app is uninstalled.

For Google Chrome

Open Google Chrome

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	3	Remove from Chrome
		Unpin
		Manage Extensions

- 1. Click on the '**Extensions**' icon on the right of the address bar
- 2. For 'Ipsos MediaLink' / 'inCompass', click 'More actions'
- 3. Click 'Remove from Chrome'

*



For Mozilla Firefox

• Open Mozilla Firefox



- Click the <u>MENU</u> button (right of the address bar)
- Click 'Add-ons and Themes'
- On the side menu, click 'Extensions'
- For '<u>Ipsos MediaLink</u>' / '<u>inCompass</u>' click the options button
- Finally click '<u>Remove</u>'

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- Right click on the '<u>Ipsos MediaLink</u>' / '<u>inCompass</u>' extension icon (on the right of the address bar)
- 2. Click 'Remove from Microsoft Edge'

The lpsos MediaLink app has now been removed.

No further data will be collected and/or sent to us from your device.