

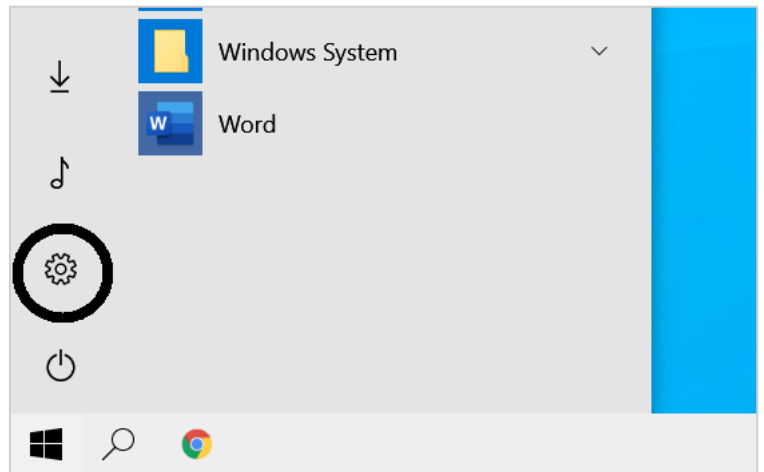
- The instructions listed on this document may vary depending on the Windows version on your device.
- Please be mindful that the previous app named '**inCompass**' has been rebranded to the new & latest '**Ipsos MediaLink**' app. Please ensure you uninstall the appropriate version you have currently installed on your device.

Step #1

- Click the '**Start**' button (bottom left of screen)

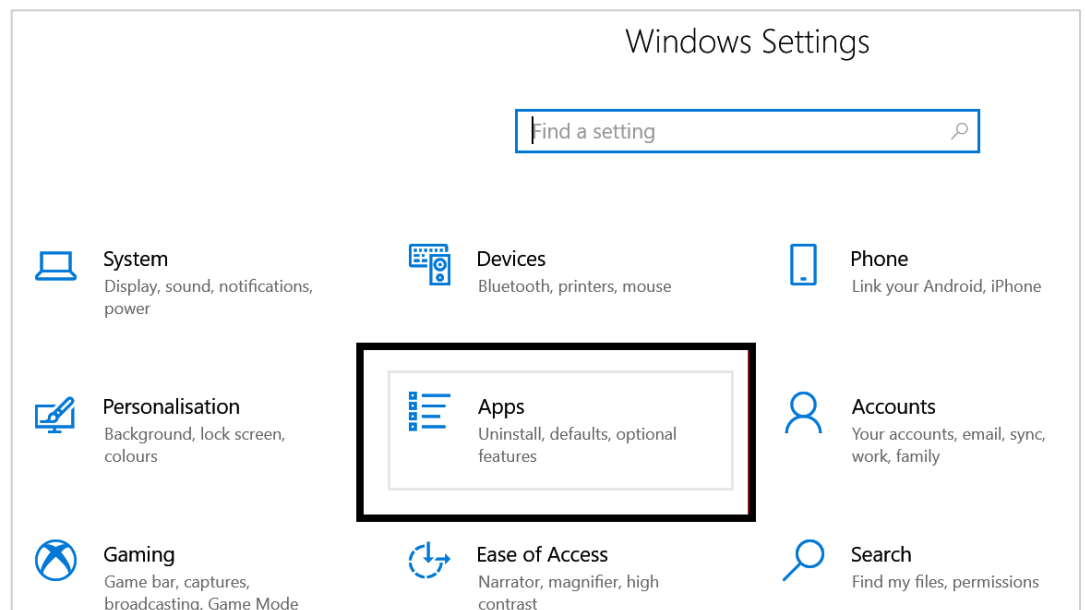


- Click '**Settings**' (Cogwheel icon) or '**Control Panel**'



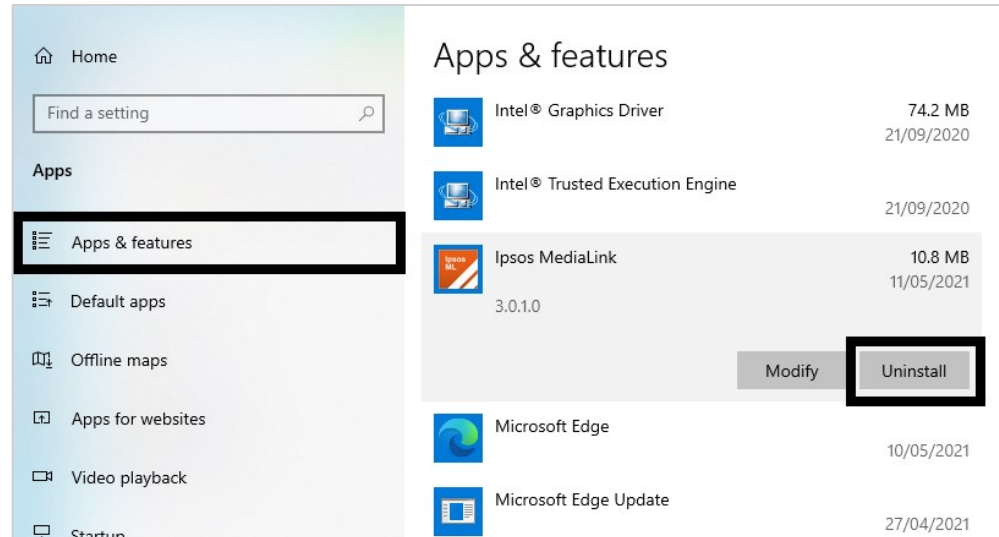
Step #2

Click '**Apps**' or '**Programs and Features**'



Step #3

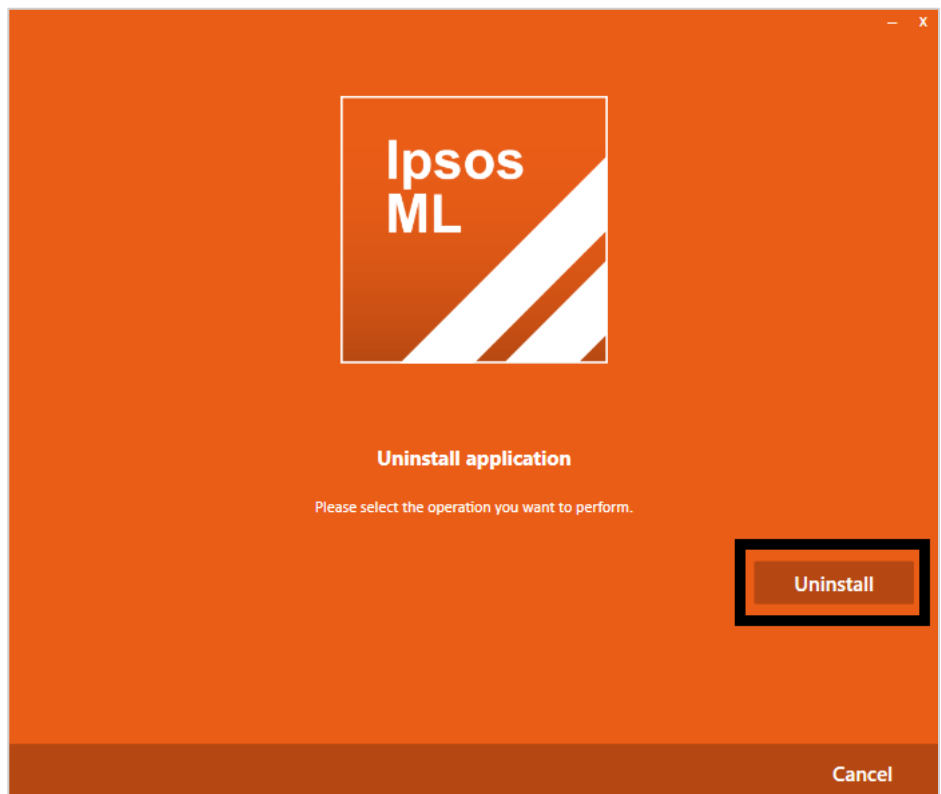
- Click '**Apps & Features**' on the left menu.
- Find and click on '**Ipsos MediaLink**' / '**inCompass**' in your list of installed applications.
- Click '**Uninstall**'



Step #4

When the Ipsos MediaLink / inCompass uninstaller opens, please click '**Uninstall**'

Note: Please wait patiently, this process can take up to a few minutes.






Step #5

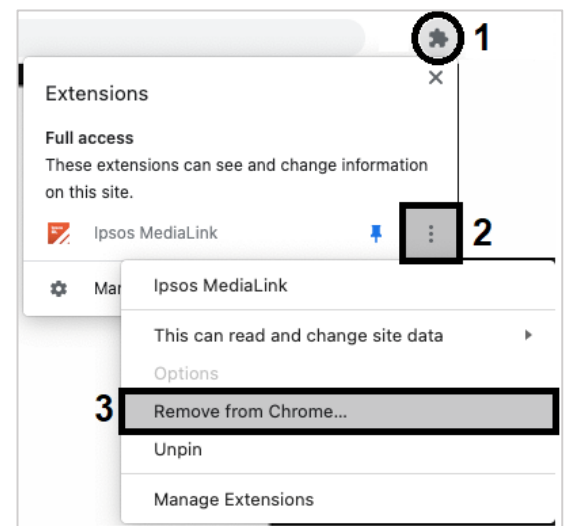
Once the uninstall is complete, click on **'Close'**






Please make sure to remove the extensions manually on your internet browsers using the method below (applicable for Chrome / Firefox / Edge)

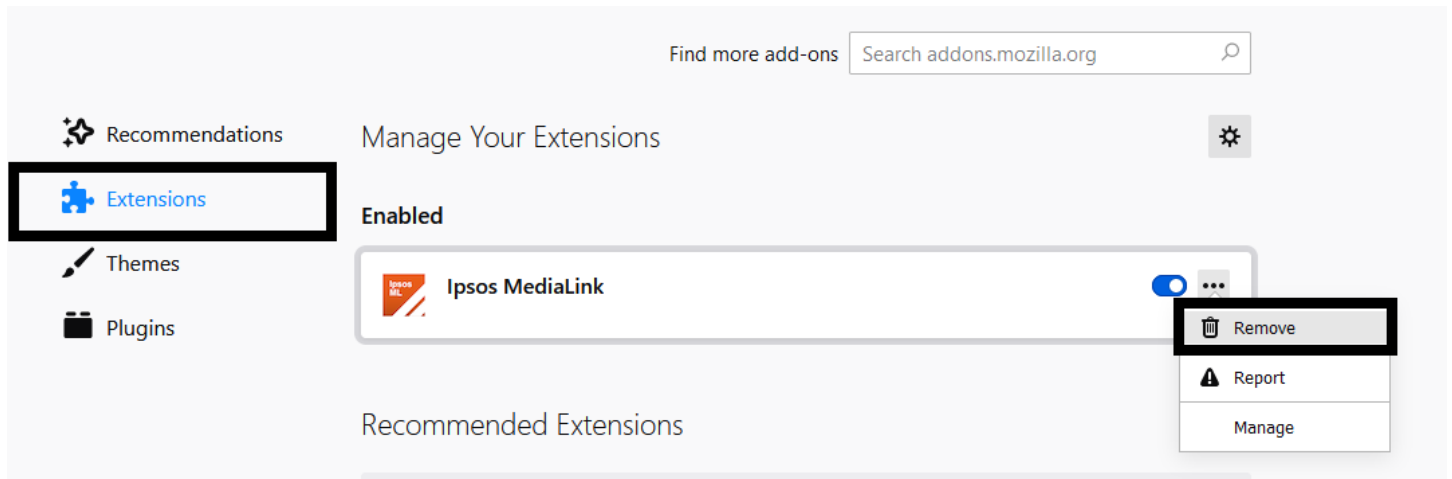
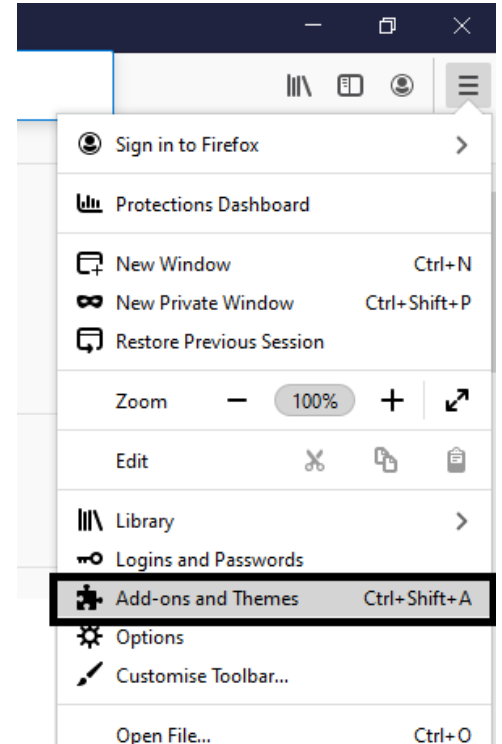
For Google Chrome

- Open Google Chrome 
- 1. Click on the **'Extensions'** icon on the right of the address bar 
- 2. For **'Ipsos MediaLink'** / **'inCompass'**, click the **'More actions'** icon 
- 3. Click **'Remove from Chrome'**



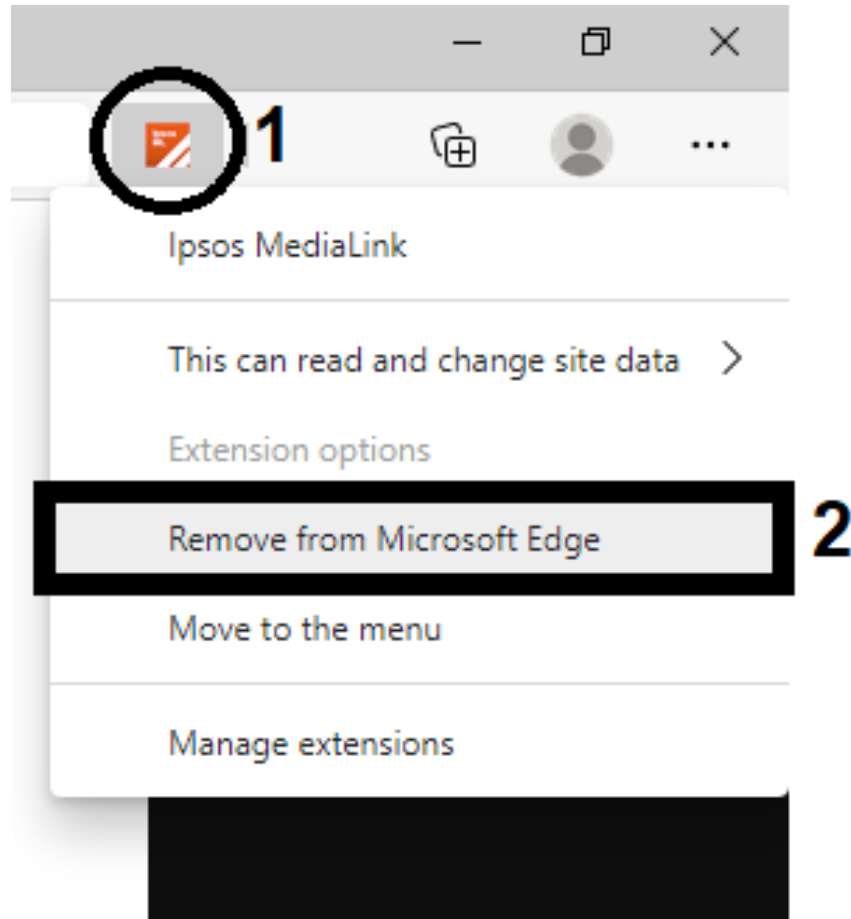
For Mozilla Firefox

- Open Mozilla Firefox 
- Click the **MENU** button (right of the address bar) 
- Click '**Add-ons and Themes**'
- On the side menu, click '**Extensions**'
- For '**Ipsos MediaLink**' / '**inCompass**' click the options button 
- Finally click '**Remove**'



For Microsoft Edge

- Open Microsoft Edge



1. Right click on the 'Ipsos MediaLink' / 'inCompass' extension icon (on the right of the address bar)
2. Click 'Remove from Microsoft Edge'

The Ipsos MediaLink app has now been removed.

No further data will be collected and/or sent to us from your device.