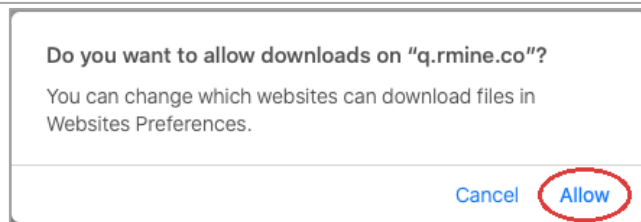
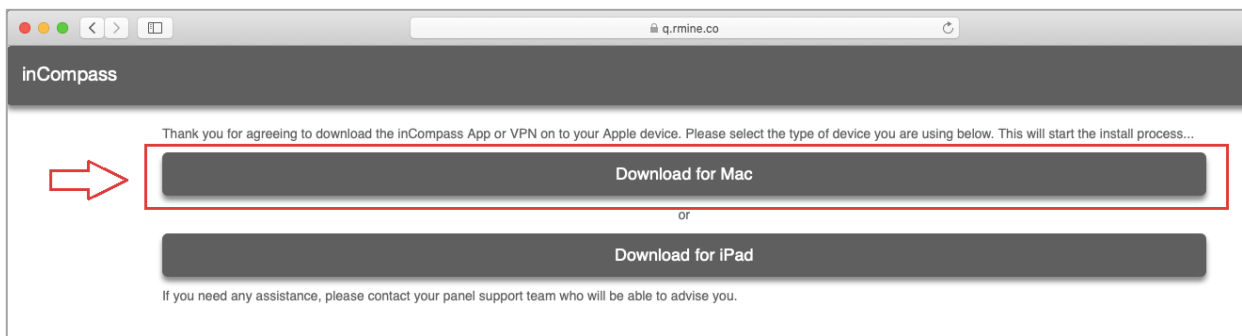


Thank you for agreeing to take part on the inCompass Panel.

You are now ready to install the inCompass Application onto your Apple Mac device. Below shows you the process of carrying this out on your Mac device.

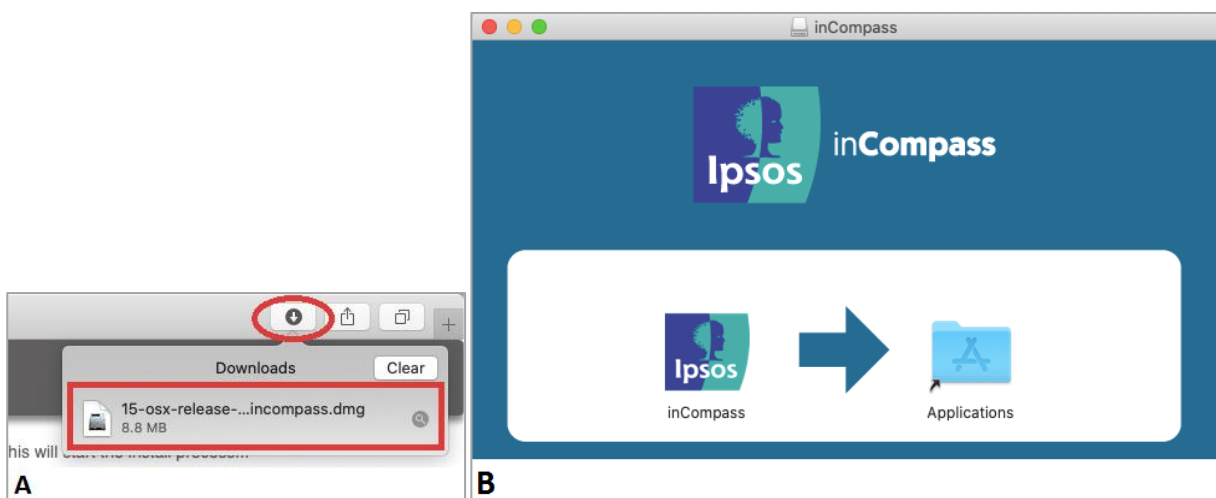
Step 1 Download the inCompass Application file

We've sent you an email which includes the download link for installing inCompass App onto your Apple Mac device. Please open this email on the Mac device and click on this, it needs to be opened on **SAFARI browser** (preinstalled)

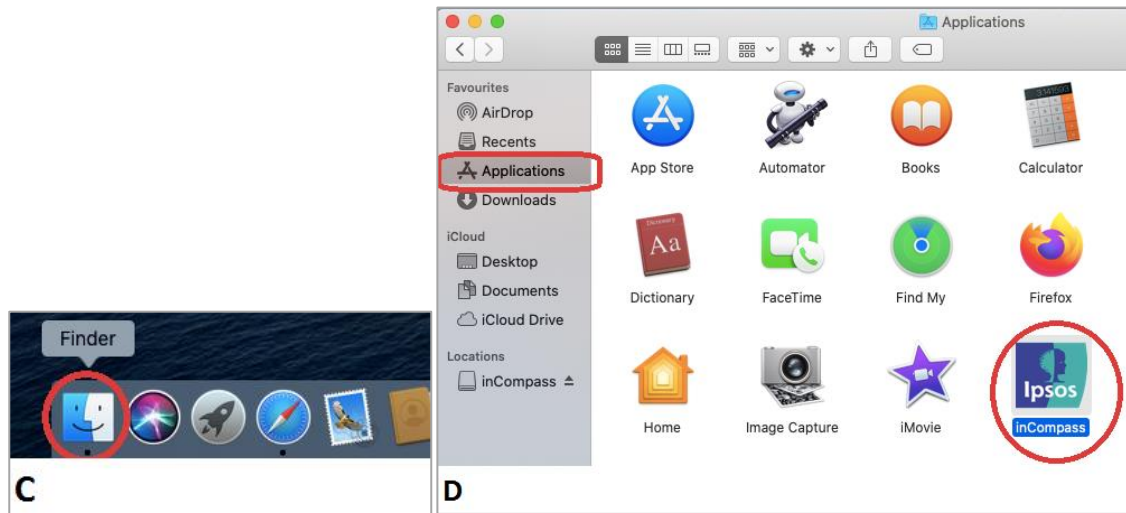


- Click '**Download for Mac**'
- A popup may appear to allow the download, click '**Allow**', the file will then download.

Step 2 Install the inCompass App

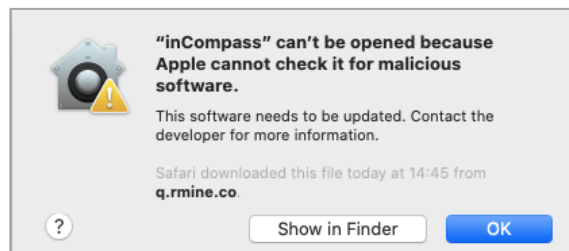


- **(A)** Click the '**Downloads**' icon and double click the downloaded file (will end in .dmg)
- **(B)** In the ensuing popup click and hold the '**inCompass**' icon and drag it onto the '**Applications**' icon and release. **Close this window once done by clicking the red dot.**



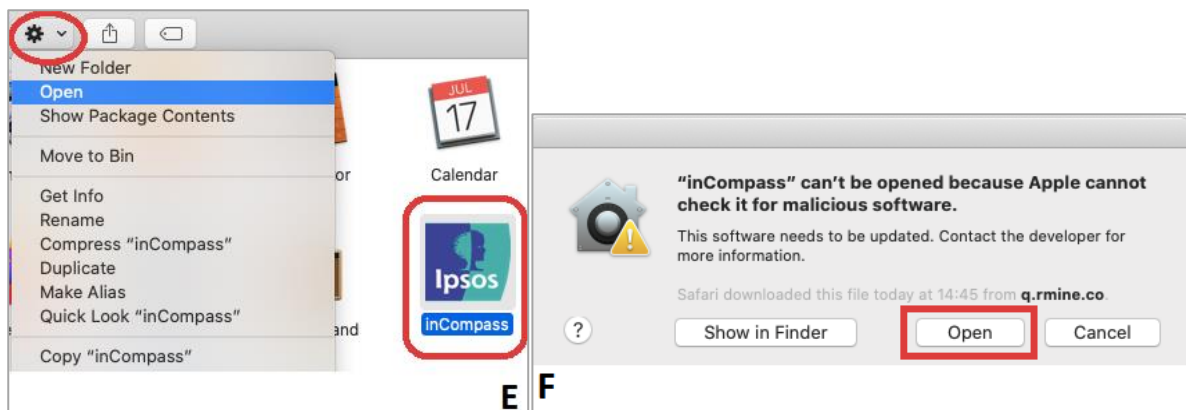
- (C) On your dock (row of icons along the bottom), open 'Finder' Application (preinstalled)
- (D) When 'Finder' has opened, along the side menu click 'Applications', find the 'inCompass' Application and **double click on the icon to open it***

Note: On Mac OS Catalina (10.15+) due to an additional security layer for apps installed outside of the App Store, you will need to do the following:



For Mac OS 10.15+ (Catalina)

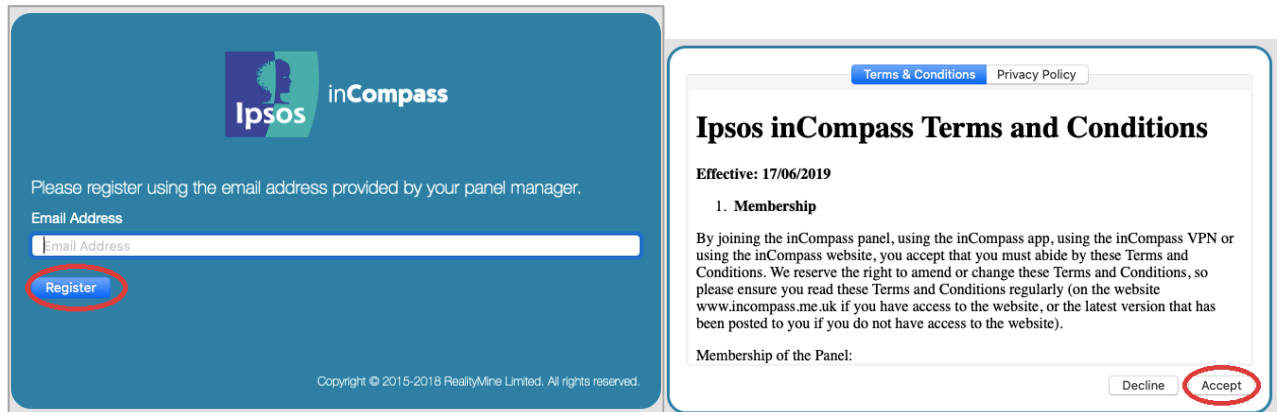
Note: Ensure the window (image B, previous page) is now closed.



- (E) Open 'Finder', from the side menu select 'Applications' and click once to select 'inCompass' Application
- (E) Click the **wheel cog** (settings) > Click 'Open' (**REPEAT ONCE MORE**)
- (F) In the ensuing popup, you will now be able to click 'Open'.

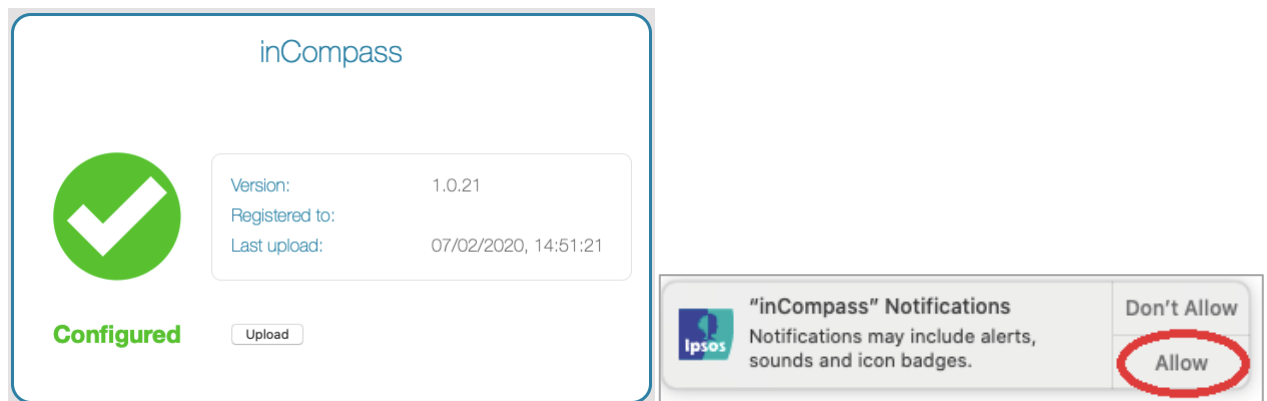
The inCompass Application will now open.

Step 3 Configure the inCompass Application on your Mac Device



The image shows two side-by-side screenshots from a Mac application. The left screenshot is a registration form with the Ipsos inCompass logo at the top. It says "Please register using the email address provided by your panel manager." Below that is a label "Email Address" and a text input field containing "Email Address". A blue "Register" button is circled in red. At the bottom, it says "Copyright © 2015-2018 RealtyMine Limited. All rights reserved." The right screenshot is a "Terms and Conditions" dialog box. It has tabs for "Terms & Conditions" and "Privacy Policy". The title is "Ipsos inCompass Terms and Conditions" and it is "Effective: 17/06/2019". Under "1. Membership", it explains that by joining the panel, using the app, or using the VPN, the user accepts the terms. At the bottom, there are "Decline" and "Accept" buttons, with "Accept" circled in red.

- Please **enter your Email Address** and Click 'Register'
- Please kindly read & **accept** the app/panel terms.



The image shows two side-by-side screenshots from a Mac application. The left screenshot is the "inCompass" configuration screen. It features a large green checkmark icon and the word "Configured" in green. Below the icon is an "Upload" button. To the right, a box displays the following information: "Version: 1.0.21", "Registered to:", and "Last upload: 07/02/2020, 14:51:21". The right screenshot is a system notification dialog for "inCompass" Notifications. It says "Notifications may include alerts, sounds and icon badges." At the bottom, there are "Don't Allow" and "Allow" buttons, with "Allow" circled in red.

This indicates the application is correctly installed & when data was last sent by the app.

Note: On some Mac OS versions, you may be asked to 'Allow' notifications from the App, please click 'Allow'.

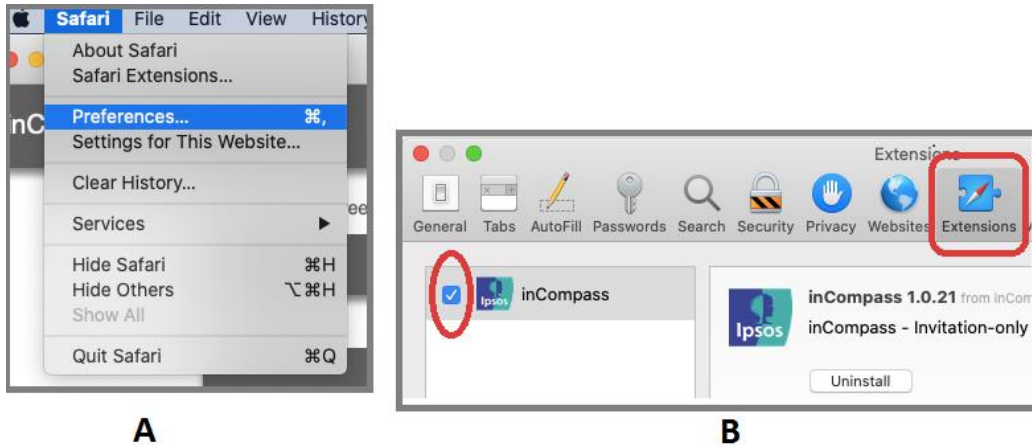
Please **continue below** to install/enable the browser extension for the application.

Step 4 Enable Web Browser Extension for inCompass Application

Please enable the browser extension for inCompass on your commonly used browser application.



For Safari Browser



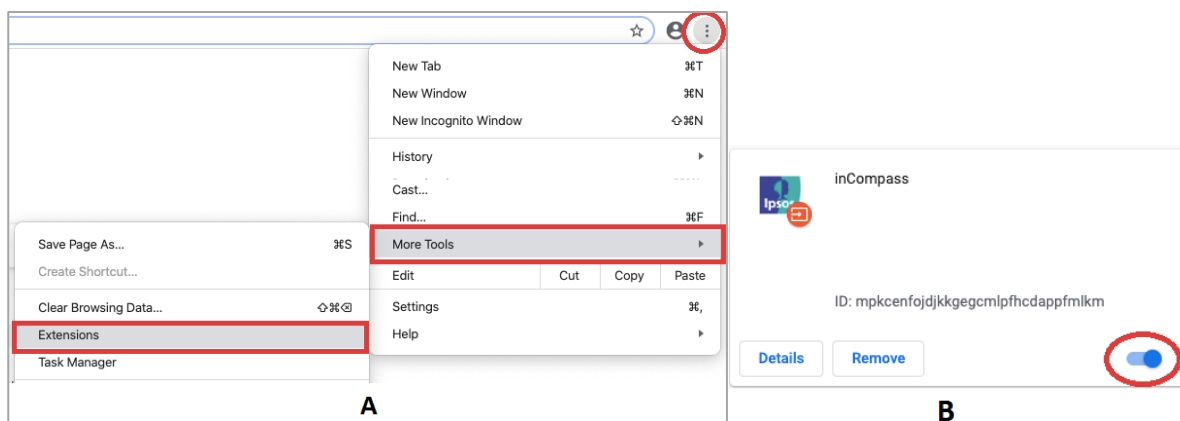
A

B

- Open Safari browser
- **(A)** In the menu along the top click 'Safari' and select 'Preferences'
- **(B)** Click on the 'Extensions' tab icon > for 'inCompass', ensure this is checked, if not, please click in the check box and ensure it shows as checked.



For Google Chrome



A

B

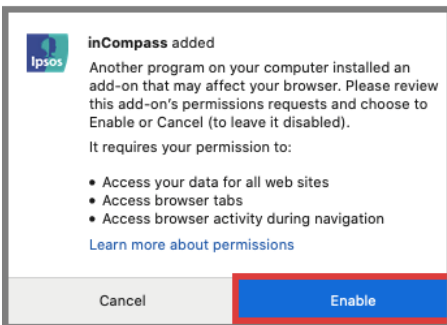
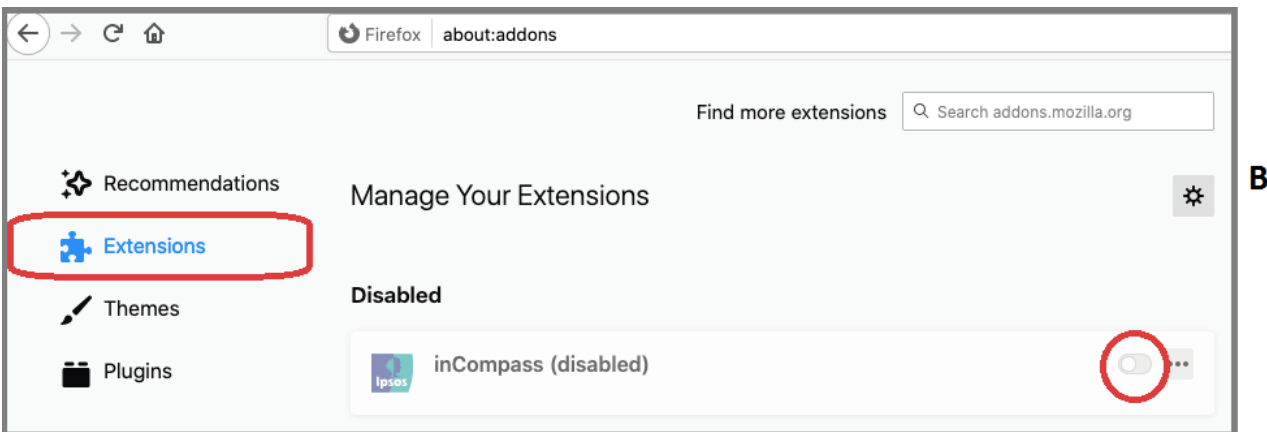
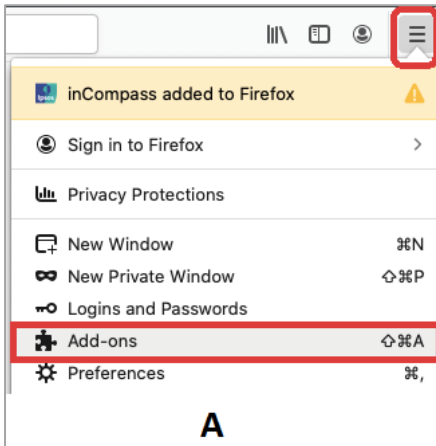
- **Open** Google Chrome browser
- **(A)** Click the Menu icon (3 vertical dots – top right corner) > More Tools > Extensions
- **(B)** For '**inCompass**' please click the toggle to enable the extension.

By default, the inCompass extension icon will not be displayed due to a limitation within Chrome.

Please kindly **refer to the last page** of this document to see how you how you can make this visible.



For Mozilla Firefox

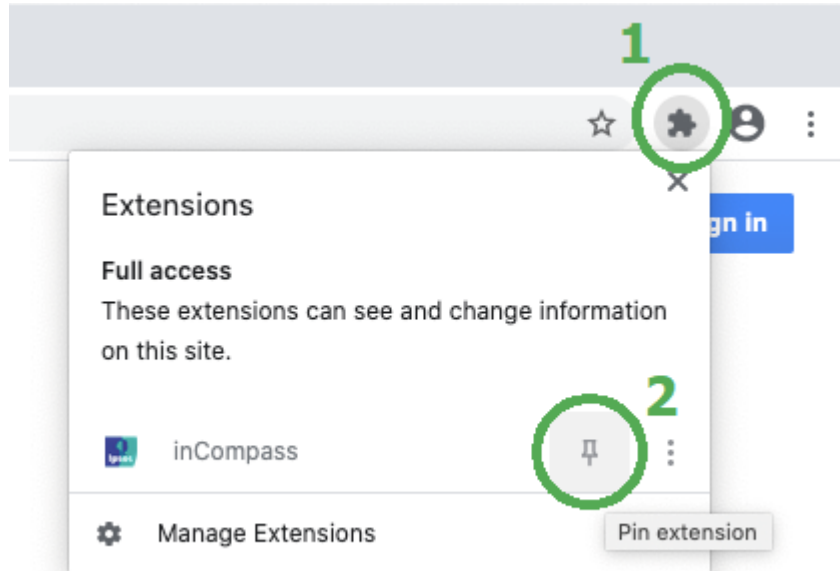


- **Open** Mozilla Firefox browser
- **(A)** Click the **menu button** (3 vertical lines – top right) > Add-ons
- **(B)** Click '**Extensions**' from the side menu and for inCompass please enable the checkbox (if disabled)
- **(C)** You will receive a prompt by Firefox, once read and ready to accept, please click '**Enable**'

Tip

If you use Google Chrome browser, make the chrome extension visible on your browser!

- Please open “Google Chrome” browser



1 – On the right of “inCompass” click the extension icon “” icon on the right of the address bar.

2 – Click on pin extension icon “”

And that’s it!

How do I know if the inCompass App is running?



Your top toolbar (menu along the top of your Mac device) will show the Ipsos icon.